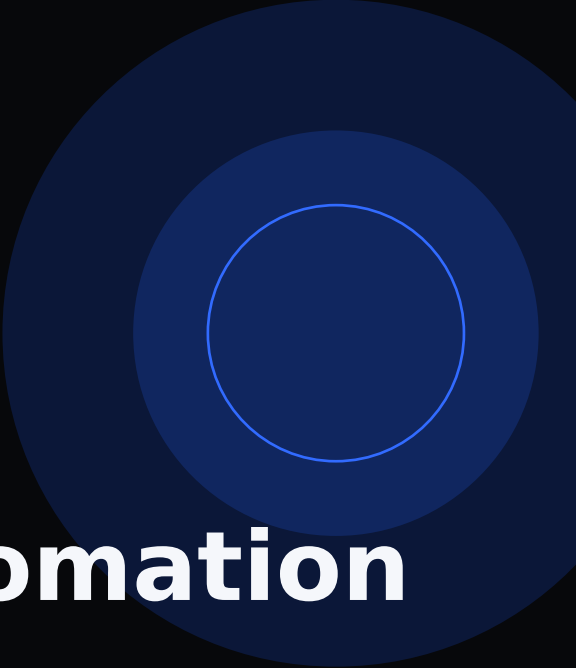




Operational automation for growing businesses.

PROMIDEX designs and implements tailored automation systems

that connect processes, data and existing business software.

COMPANY

A technical implementation partner for business automation.

PROMIDEX is an Austrian, founder-led B2B technology company. We design and implement automation systems around real operational processes - from analysis and system design to integration, testing and production use.

01

POSITIONING

Systems, not isolated tools

We solve defined business problems through connected workflows, structured data and reliable system logic.

02

INTEGRATION

Connect what already exists

Existing applications, interfaces and data remain useful. We automate the work between them.

03

DELIVERY

Engineered hands-on

Founder-led delivery keeps technical accountability and decision paths direct.

04

EXPERTISE

Senior technology perspective

Additional senior expertise draws on more than 25 years of professional technology work.

CAPABILITIES

Automation across the operating model.

Technology is the building block. The product is the operational system created for the business.

AI AGENTS

Information processing, routing and structured task support.

WORKFLOW AUTOMATION

Reliable orchestration across recurring business workflows.

BUSINESS PROCESS AUTOMATION

Connected processes with fewer manual handovers.

SYSTEM & API INTEGRATION

Applications, webhooks, databases and interfaces working together.

DOCUMENT & DATA PROCESSING

Validation, transformation and structured downstream processing.

LEAD & SALES AUTOMATION

Intake, qualification, follow-up and sales workflow support.

CUSTOMER COMMUNICATION

Consistent handling of recurring enquiries across existing channels.

CHATBOTS & VOICEBOTS

Purpose-built conversational systems with defined process paths.

SYSTEM DEVELOPMENTS

Systems designed, implemented and tested end to end.

01 OPERATIONS SYSTEM

Lead Intake → Opportunity → Offer → Offer Items → Totals

Central data layer, API and webhook intake, workflow orchestration, status logic, calculations and end-to-end tests.

02 BUSINESS ASSISTANT AUTOMATION

Input → Intent Routing → Validation → Project Assignment → Processing

Time capture, expenses, document processing and structured business workflows with explicit validation paths.

03 SOCIAL MEDIA AUTOMATION SYSTEM

Content → Client Portal → Approval → Revision → Publishing

Connected content workflow, database, approval logic, automation layer and controlled publishing process.

These are PROMIDEX system developments. No external client or performance claims are implied.

DELIVERY MODEL

From a defined problem to a production-ready system.

01

PROCESS ANALYSIS

Understand the business problem, current workflow and involved systems.

02

SYSTEM DESIGN

Define process logic, interfaces, data structures and success criteria.

03

IMPLEMENTATION

Build, integrate and test the system across the complete workflow.

04

OPERATIONS

Launch reliably, monitor the process and extend it with purpose.

ENGINEERING PRINCIPLES

- Explicit validation
- Structured data
- Controlled status logic
- API and webhook interfaces
- End-to-end testing
- Maintainable extensions

 NEXT STEP

From process to a production-ready system.

PROMIDEX develops tailored automation systems that reliably connect existing workflows, data and applications.

NON-BINDING SYSTEM REQUEST

Structure the starting point

We clarify the process, involved systems and target state as the basis for a technically sound and transparent implementation.

DISCUSS AN AUTOMATION SYSTEM

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